# **CLASS Solution**

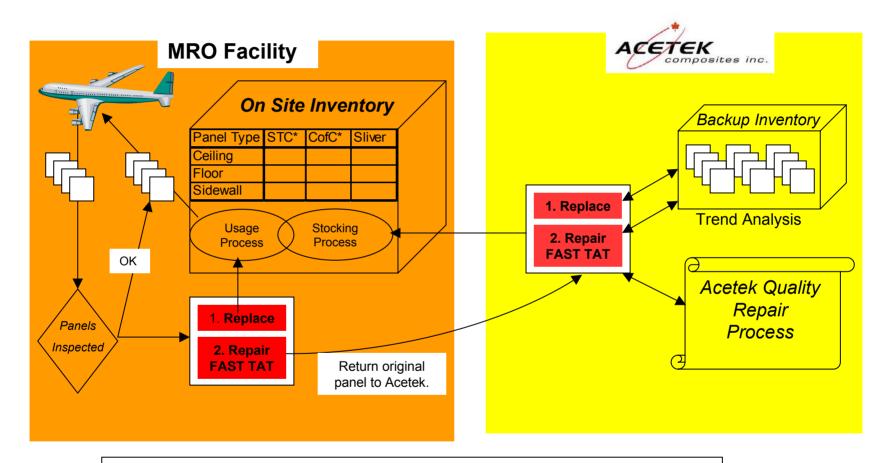
"Cargo Liner Accelerated Supply Service"

Acetek's CLASS Service sets a new standard for repairing damaged Cargo Liners. By locating a high consumption ship set at our customer's site, a backup ship set at Acetek's headquarters, and implementing Acetek's CLASS process, our customers will enjoy the benefits of Acetek's unparalleled quality and service; faster turnaround times, significant cost savings, and reduced AOG's.



## CLASS = (Service)<sup>3</sup>

TAT + Cost + Quality



Acetek will take care of all your Cargo Liner needs



#### On Site Inventory

- Inventory levels based on
  - Aircraft type
  - Operator cargo loading system (BLS, CLS)
  - Predicted highest frequency damaged panels (trend analysis of over 4,000 panels)
- Initial inventory
  - STC'd panels (ready to install)
  - CofC panel kit (easy to approve, ready to install)
- Repaired panels cycled into inventory
  - Reduce costs

Enables Fast Cycling of Panels and Reduces Costs



### 1. On Site Inventory Option

- Replace damaged panel immediately from on site inventory
  - Eliminate AOG's
  - Zero lead time replacement
- Send unserviceable panel to Acetek
  - If repairable, repair & return to on site inventory
  - If not repairable, replace from backup inventory
- Replenish backup inventory with repaired or new panel



#### 2. Repair & Replace Service

- Send original unserviceable panel to Acetek
- Repair immediately (fast TAT) & return to customer
- Reinstall repaired original panel directly to aircraft
  - Process tailored to Heavy Maintenance visits

Repair & Replace Service must meet Customer TAT Requirements



#### **CLASS Service**

- On site inventory
  - Basic package @ no charge with multi yr Service Agreement
  - Extended inventory options available
  - Pricing dependant on volume
- Backup inventory at Acetek (no charge)
- 24x7 support
- Inventory management service
- Customer web portal service (www.acetek.ca)

